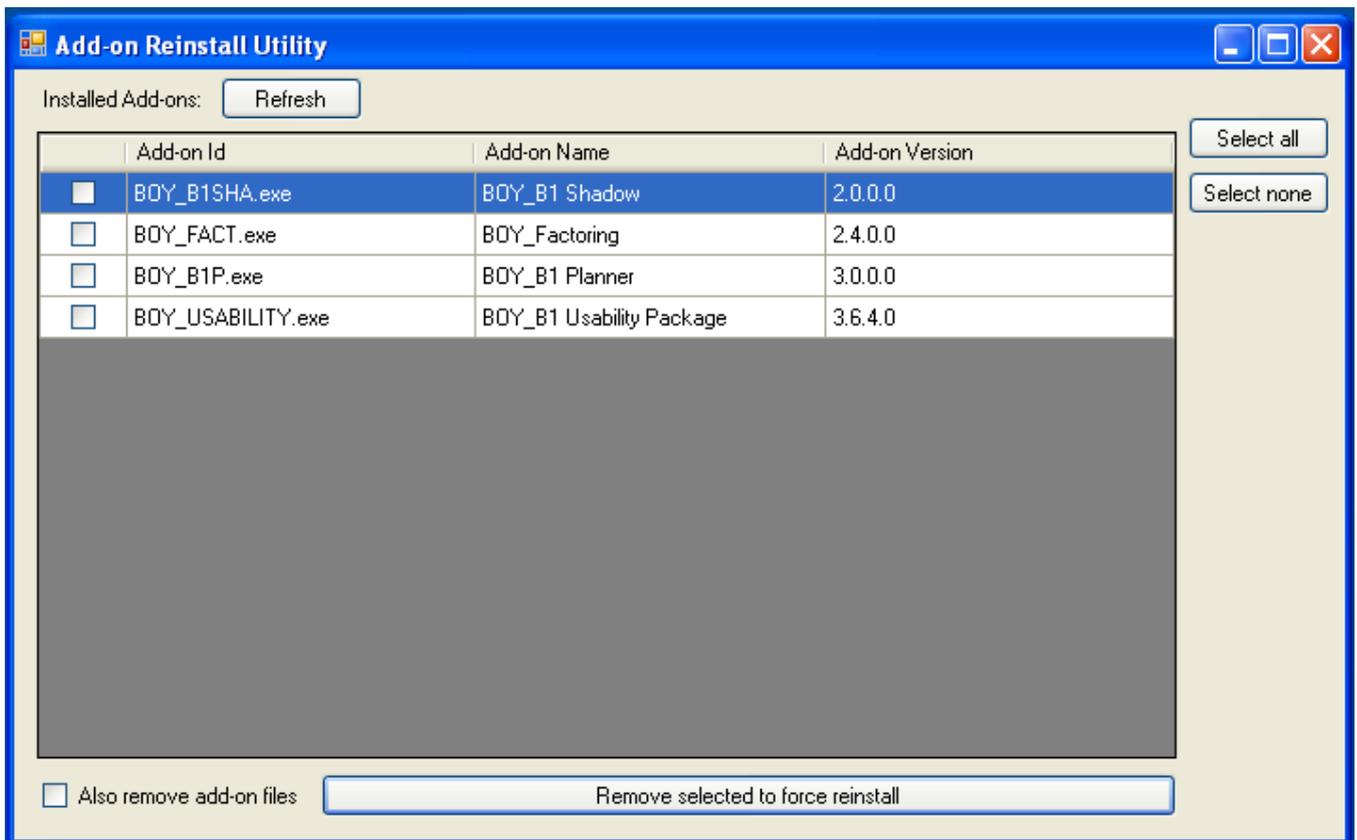


# Reinstall Utility - Manual

Sometimes when working with add-ons you might for various reasons end up with a corrupt installations and you get error messages like “Add-On XX Add-On installation failed because another version is already installed. Upgrade Common DB” (See SAP note 819501 for more).

In such cases the recommended fix from SAP is to delete the “AddOnsLocalRegistration.sbo” file located in the SAP Installation folder. This works but has the disadvantage that all add-ons on the installation are reinstalled even if it was only one of the add-ons that had a problem. The Boyum Reinstall Utility makes the process easier by instead of force all add-ons to reinstall; it can specify which add-ons to reinstall.



In order to run the tool you need to copy it to the local machine (the tool does not work from a shared drive).

When you start the tool you will be presented with the content inside the “AddOnsLocalRegistration.sbo” file, and you can check off which add-ons you wish to force reinstall. The process is as follows:

- Close SAP Business One.
- Check add-ons you wish to reinstall.
- Check if you also want the remove the installed add-on files (Optional).
- Press the “Remove selected to force reinstall” button.
- Start SAP Business One to begin the reinstall process.

**WARNING: CHECK WITH THE INSTALLATION/UNINSTALLATION GUIDES TO ADD-ONS. THERE MIGHT BE ADDITIONAL STEPS FOR SOME ADD-ONS BEFORE THEY CAN REINSTALL, AND BOYUM IT CANNOT GUARANTEE THIS TOOL WILL WORK FOR ALL ADD-ONS.**